

To whom it may concern.

At William Russell Doors we have been struggling with the national skill shortage like many other manufacturing companies, so deciding to train the staff we had made more sense than continuing to advertise unsuccessfully for staff that might fill the bill.

The team at Choice Training were very helpful and worked with us to come up with a training programme suited to our business. Using lean principles and 5S training we have improved the layout of our factory making it a cleaner and safer place to work.

As with all change we have had our share of problems, making the time to run the training and implement the techniques outlined in the course was only part of the problems faced. However the long term gain of showing our staff that we are prepared to invest in their future outweighed the short term pain of introducing the training programme.

The trainer responsible for the in house training has been well suited to the task. With a good knowledge of manufacturing processes and an ability to communicate at different levels from the factory floor through to supervisors, he has been well accepted by all involved.

As things continue to develop in the market place the best competitive edge is a well trained workforce, after all any business is only as good as the people it employs.

I would be happy to recommend Choice Training to any business that realises good employees can make a difference.

Marcus Johnston
Operations Manager